



# LGPS 2014

The Local Government Pension Scheme

## Using Member Self-Service

Once you have registered for member self – service, you will be able to run through certain calculations yourself, as well as update or amend personal information, and expression of wish details.

From the pension website <https://www.redbridge.gov.uk/pensions/> click on Member self-service and you will see the following screen

The screenshot shows the Redbridge Pensions website. At the top, there is a navigation bar with the Redbridge logo, 'Accessibility', 'Login', and 'Sign up' links, and a search bar. Below the navigation bar, there is a breadcrumb trail: 'Home > Pensions'. A prominent pink banner reads 'Roadmap out of lockdown: new update'. Below this, there is a 'Pensions' section with a calculator icon. The main heading is 'Your Pension' with a background image of an elderly couple. Below the heading, there are several menu items:

- Fund members**
  - Salary banding and right of appeal >
  - Annual and Lifetime Allowance >
  - Member Forms >
  - Member guides and information >
- Fund Employers**
  - State Pension Guidance (GOV.UK) >
  - Ill Health >
  - Employer Forms >
  - Employer Policy and Guides >
- Member self service** (highlighted with a blue arrow)
- Deferred members**
- Pension scheme**
  - Benefits of the pensions scheme >
- Local Pension Board**
  - Key features >

and you will see the following screen

Home > Pensions > Member self-service

Roadmap out of lockdown: new update



 Member self-service

Member self service enables you to view personal and financial information about your pension securely. The new Member Self Service (MSS) module for the Redbridge pensions administration system is now live.

[Access the member self-service portal](#)

What can the online system do?

- Keep informed about the state of their pension
- View/update contact details
- View documents such as Annual Benefit Statements
- View/update nomination details
- Generate estimates (Active Members)

Active members will also be able to perform their own online calculations to obtain estimates of what they could expect to receive at retirement age or due to early retirement as a result of redundancy or ill health.

How do I access my online pension records?

If you have not already registered to use Member Self Service, [you can register online](#).

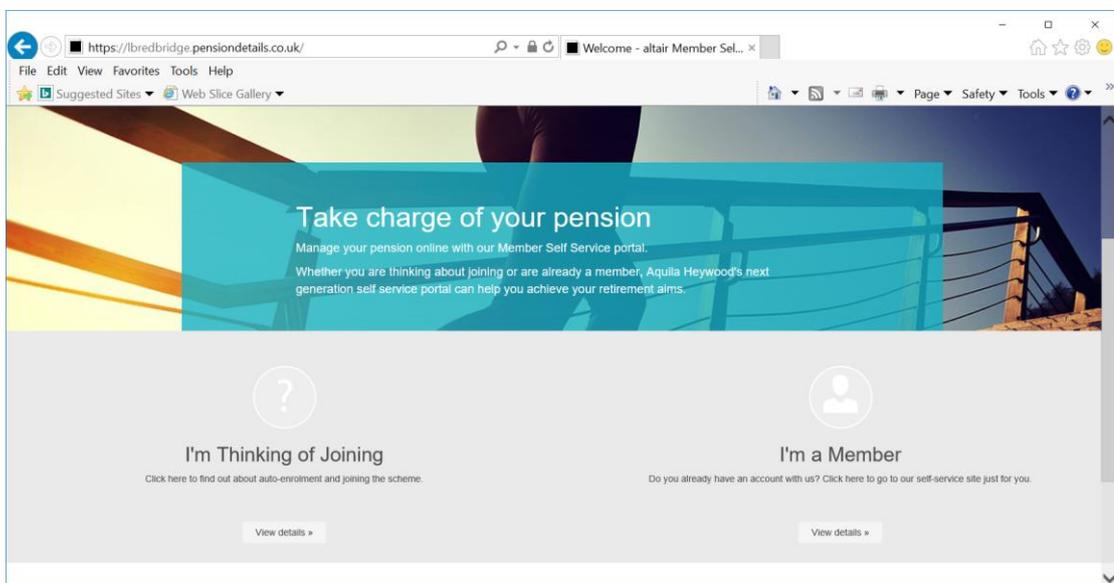


The Real Cost Of A Card Machine Revealed

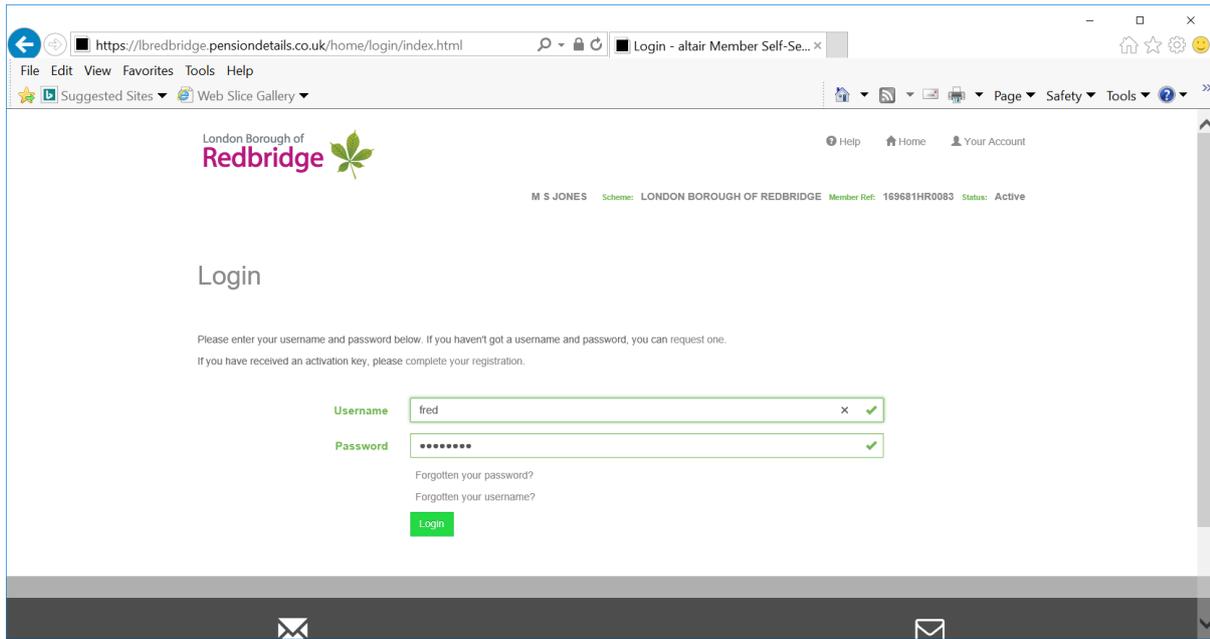
[Access the member self-service portal](#)

Click on the pink button

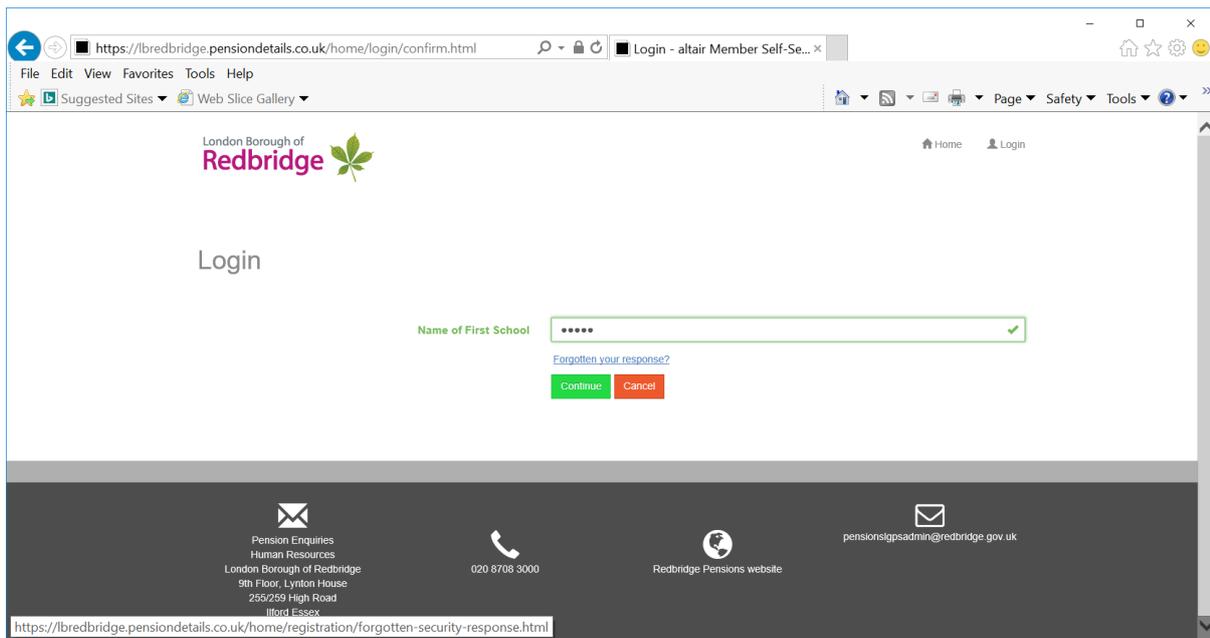
and you will be taken to the following screen



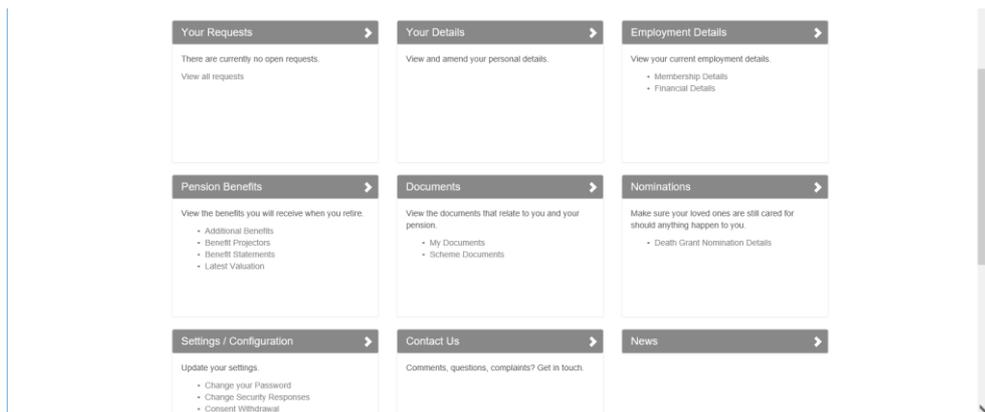
Click on **I'm a member** button and you will be taken to the screen shown below



Type in your user name and passwords

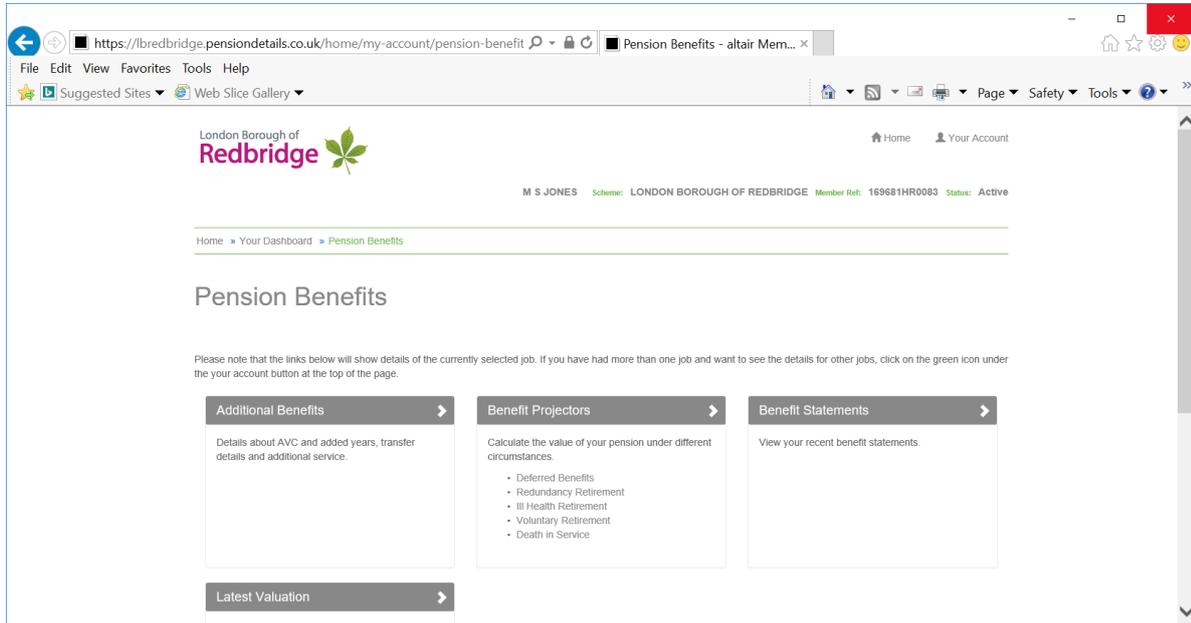


Click on the **continue** button and you will be taken to the following screen



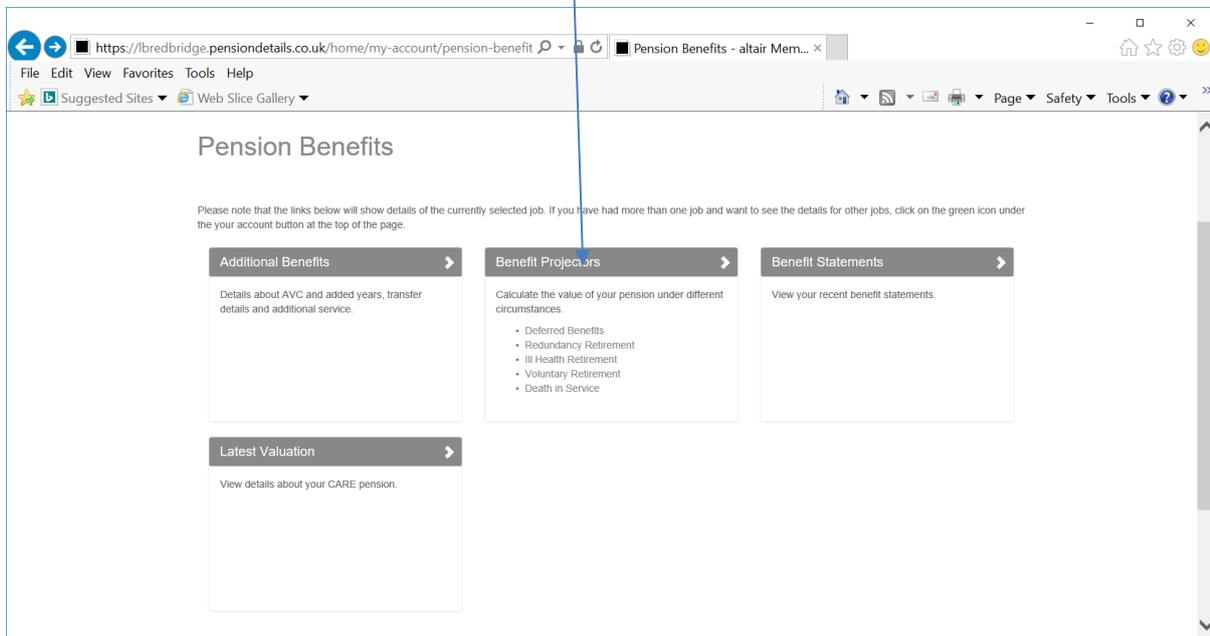
Click on the relevant button that you wish to use / update

If you wish to look at your benefits, click on **Pension Benefits** button

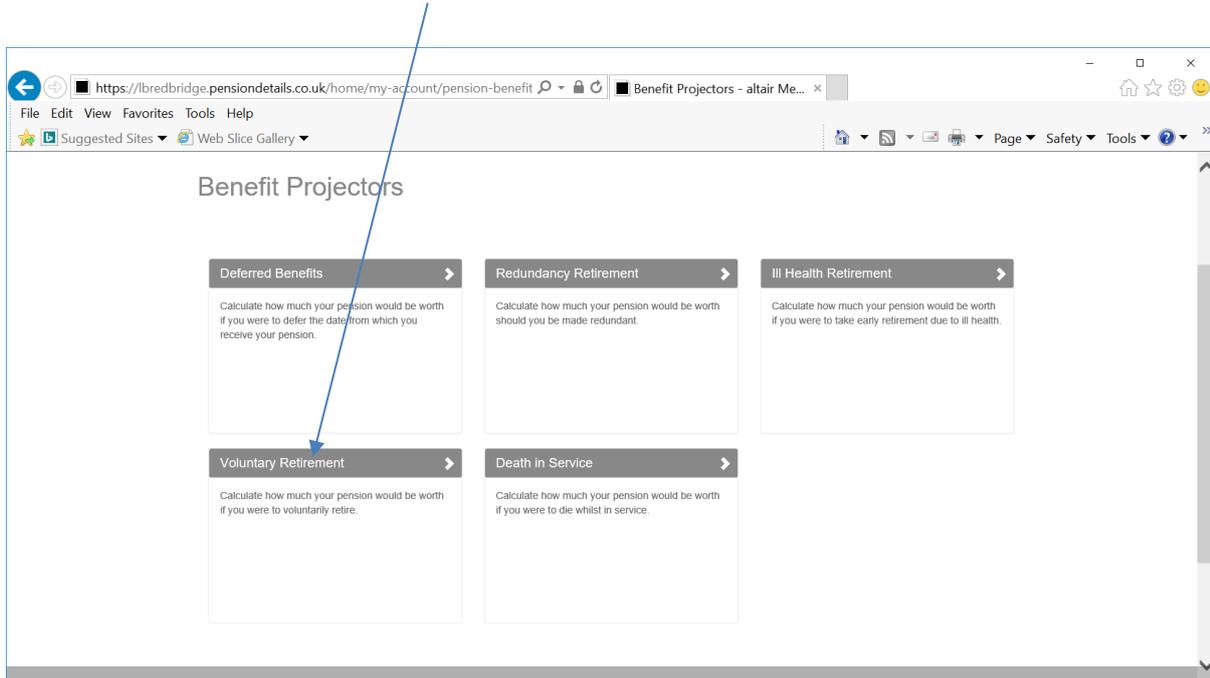


You will then be taken to the following screen where you will have the following options.

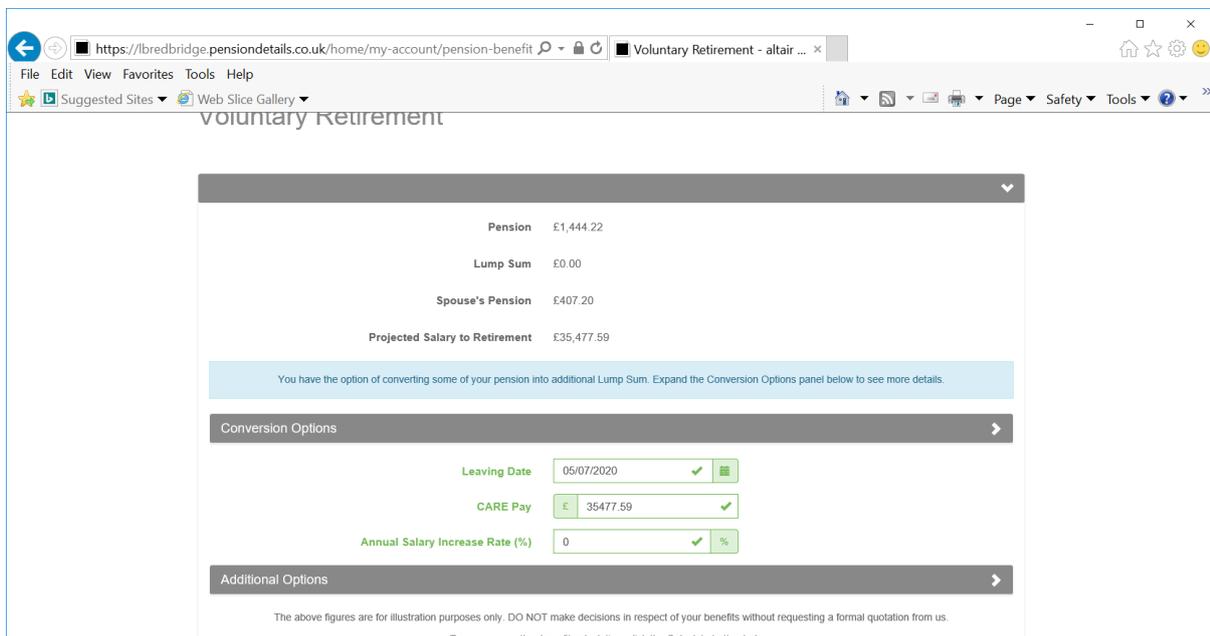
For projections click on **Benefit projections**



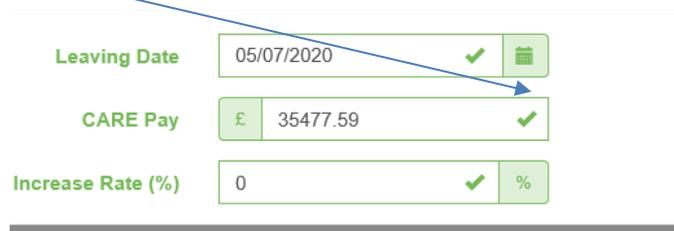
Click on **Voluntary retirement** as shown overleaf



And the results are given as follows - Please note, it will default to your State Retirement age which is also your scheme retirement age under CARE



In this example state retirement age benefits are shown. To change the date, click on the calendar icon, to the required date



Click on the **Calculate** button

You can use the slider to see what your maximum tax free lumps sum is under HMRC regulations

You will see that as the lump sum rises, the Annual pension decreases

Conversion Options

Move the sliders to change the values for annual pension and lump sum.

A lump sum of **£0.00** [What is this?](#)

Min Max

An annual pension of **£2,927.94** [What is this?](#)

Leaving Date: 12/07/2021

CARE Pay: £ 52721.65

Annual Salary Increase Rate (%): 0

Additional Options

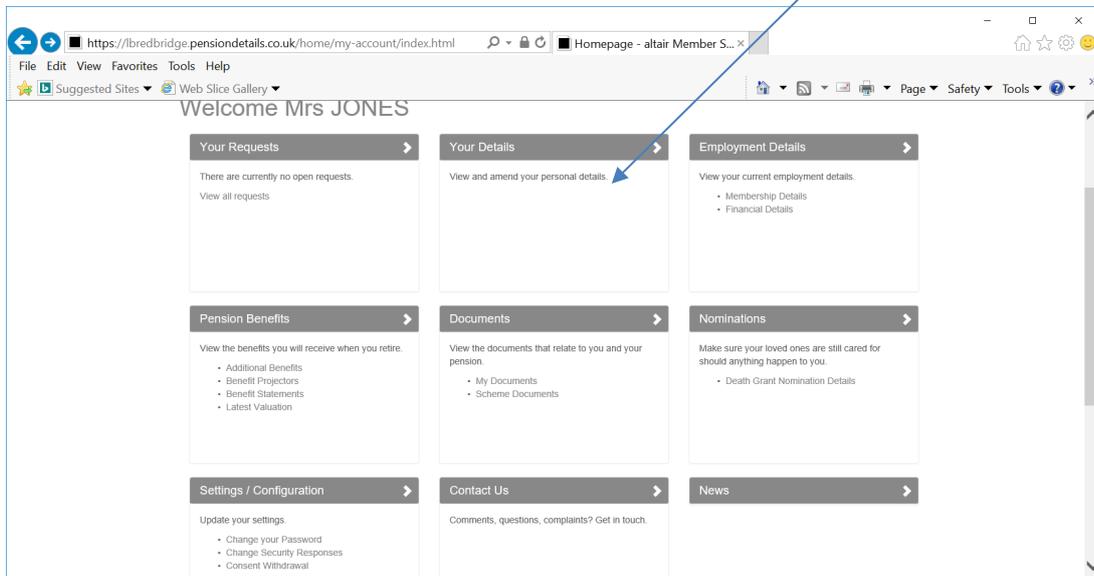
The above figures are for illustration purposes only. DO NOT make decisions in respect of your benefits without requesting a formal quotation from us.

To enter details of your Expression of Wish of a recipient of any death grant, or to amend the details already held, click on **Nominations** button

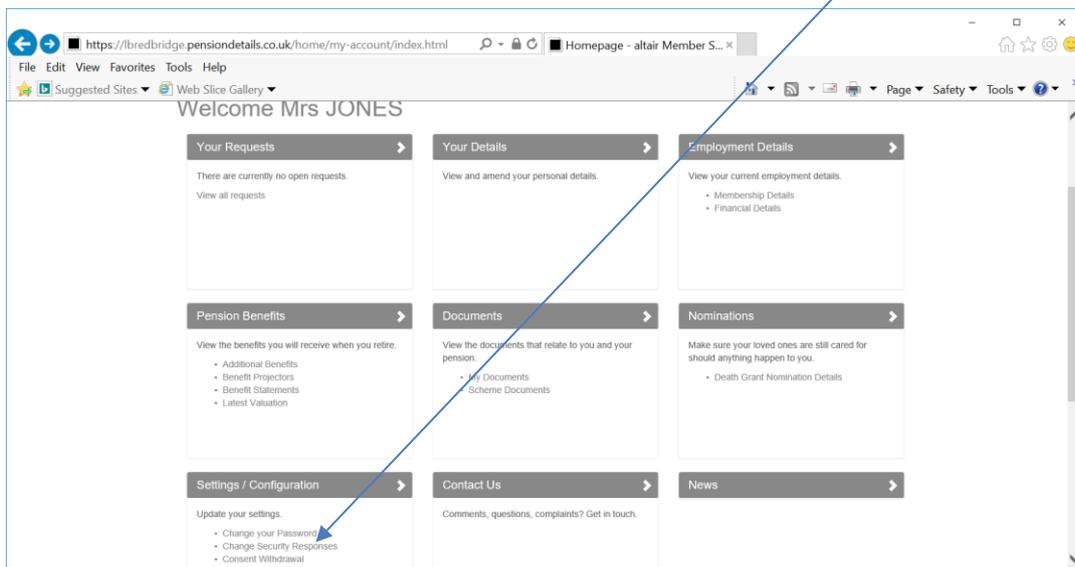
Welcome Mrs JONES

- Your Requests: There are currently no open requests. View all requests
- Your Details: View and amend your personal details.
- Employment Details: View your current employment details. • Membership Details • Financial Details
- Pension Benefits: View the benefits you will receive when you retire. • Additional Benefits • Benefit Projectors • Benefit Statements • Latest Valuation
- Documents: View the documents that relate to you and your pension. • My Documents • Scheme Documents
- Nominations**: Make sure your loved ones are still cared for should anything happen to you. • Death Grant Nomination Details
- Settings / Configuration: Update your settings. • Change your Password • Change Security Responses • Consent Withdrawal
- Contact Us: Comments, questions, complaints? Get in touch.
- News

To amend any of your personal details, click on **Your Details** button



To amend your password or security settings, click on **Settings / Configuration** button



If you have more than one pension record with this authority, click on the green down arrow. And you will see a list of your pension records. Click on the one you wish to access.



If you have benefits with more than 1 authority, you will need to register with each of those separate authorities to access your records.

## More information

If you have any questions about your LGPS membership or benefits, please contact your pension fund.

For more information on the LGPS 2014 scheme, including explanatory videos, various modellers and online calculators, please visit the pension's website <https://www.redbridge.gov.uk/pensions/>

You can also visit [www.lgpsmember.org](http://www.lgpsmember.org)



For access to <https://www.redbridge.gov.uk/pensions/>



**January 2022**