



## Bedbugs

### Terms specific to bedbug treatments

1. Our service is to attend your premises, inspect the relevant area and treat the active insect habitat with the intention of eradicating the insects
2. The price of the Service is for treating a 1-4 bedroom residential house. An additional fee will be charged for each additional room or car that requires treatment or if the premises are occupied by more than one family.
3. Before your agreed appointment time, we require you to carry out the following preparatory work throughout the whole premises:
  - a. Cover and seal up any fish tanks.
  - b. All beds should be stripped and contents from underneath/inside the bed removed.
  - c. All bed linen and all clothing and soft items removed from cupboards and wardrobes and placed in to sealed plastic bags. These articles must then be laundered at over 60 degrees prior to reuse.
  - d. All furniture such as wardrobes and cupboards must be moved away from the wall to enable spraying.
  - e. All floors and areas to be treated must be clear of any items with all carpets hoovered, including bedframes and behind furniture that has been moved ready for treatment (please ensure you hoover thoroughly along the skirting) and the bag or contents of the vacuum cleaner to be emptied.
  - f. Shelves and bookcases need to be emptied.
  - g. All electrical equipment, cables and wiring to be covered with plastic bags if not removed.
4. On arrival at the premises, we shall determine, at our absolute discretion, whether the premises has been sufficiently prepared
  - a. If we determine that it has been well prepared, we shall treat in accordance with the terms of the agreement.
  - b. If we determine that it has not been reasonably prepared, we shall refuse to treat it. In this event we will offer you the opportunity to book an alternative appointment at no extra cost.
5. You must advise us on arrival and before any treatment is commenced if there is any reason why the property cannot be sprayed with an approved insecticide

### Limitation of our Liability – Please read

By booking in an appointment, you acknowledge that, we do not accept any liability for any loss or damage caused as a result of the use of insecticide.

6. You must leave the property during the treatment and remain outside sprayed areas for at least 4 hours to enable the applied insecticide to dry and to avoid inhalation of any mist. If you re-enter the premises before the treatment will be compromised.
7. After the treatment has been carried out and the 4 hour period has passed, you must continue to use the treated areas as you did before. This is to draw out the bedbugs so that they come in contact with the treatment which will kill them off.

8. You must not Hoover or wash down any non-food preparation surfaces for a period of two weeks after the treatment was carried out.
9. We reserve the right to decline to carry out the treatment if we believe that it may be unsafe to access or treat the area.
10. No re-visits will be undertaken within the first two weeks after the initial treatment is carried out.
11. Revisit must be carried out within one month of the initial treatment.
12. There is a warranty period of four weeks from the last date of treatment whether that be the initial or a revisit.